2024 Work Trend Index Annual Report from Microsoft and LinkedIn

AI at Work Is Here. Now Comes the Hard Part



Finding 1

Employees want AI at work—and won't wait for companies to catch up

They're bringing their own tools even as leaders face Al inertia.

- 73% of knowledge workers based in Houston use generative AI at work. (vs. 71% of US knowledge workers)
- While **just over 2 in 3** leaders based in Houston believe their company needs to adopt AI to stay competitive, **around half** of leaders based in Houston worry their organization's leadership lacks a plan and vision to implement it. (**77%** and **60%** of US leaders)
- **75%** of AI users based in Houston are bringing their own AI to work (BYOAI). (vs. **63%** of US workers)



Finding 2

For employees, AI raises the bar and breaks the career ceiling

Some are itching for a career change, and there is a massive opportunity for those willing to skill up on Al.

- Nearly half of leaders based in Houston say they would not hire someone without AI skills. (vs. 65% of US leaders)
- More than half of leaders based in Houston say they'd rather hire a less experienced candidate with Al skills than a more experienced candidate without them. (vs. **71%** of US leaders)

Spotlight: Houston





Finding 3

The rise of the AI power user—and what they reveal about the future

Power users use AI at least several times per week. They say it saves them more than 30 minutes per day.

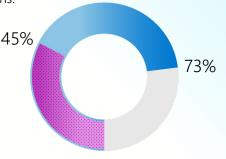
- More than three-fourths of Al power users based in Houston start their day with Al and more than three-fourths use it to get ready for the following day. (vs. 80% and 82% of US Al power users)
- AI power users based in Houston are about 50% more likely to frequently ask co-workers what prompts they find most useful and 20% more likely to experiment with different ways of using AI. (vs. 40% and 45% more likely for US AI power user)

Nearly Three Out of Four People in Houston Are Using AI at Work

Usage nearly doubled in the last six months.

73% of people are already using AI at work

45% of them started using it less than 6 months ago



Survey Questions:

How often do you use generative artificial intelligence (AI) for your work? How long have you been using generative artificial intelligence (AI) at work?

Read the full report on WorkLab

